

This report contains very your drinking water. Please translate it, or speak with

Si usted desea obtener una españnol, liamenos al telefono 617-788-1190

La relazione contiene importanti この資料には、あなたの飲料水 informazioni sulla qualità dell'acqua della Comunità. amico che lo comprenda.

O relatório contém informações que fruité er more se unerduza-o ou paça a alguém que o ajude a entendé-lo melhor.

Sprawozdanie zawiera ważne เดนแกรมณ์และนาลกกับรลกับร informacje na temat jakości wody w Twojej miejscowści. Poproś kogoś o przeliurnaczenie go lub porozmawiaj z osoba która je dobrze rozumie.

사업의 수월에 관한 중요한 정보 기 들이 있습니다. 이것을 반역

Η κατούδεν ανώδορία παρουσιαίζη Bắn bào cáo có ghi những chi τρουσιώτες πληροφορίαες το το τρουσιώτες η να το μεταφρασέτει η να το σξολετασέτει με κατοιον που το καταλιάβανη απολητίας.







这份报告中有些重要的信息。 copia de este reporte en 讲到关于您所在社区的水的品 质。请您找人翻译一下,或者 请能看得懂这份报告的朋友给 您解释一下。

についての大切な情報が書かれ ています。内容をよく理解する Tra-durlo o parlame con un ために、日本語に翻訳して読む か説明を受けてください。

importantes sobre a qualidade da सम्बन्ध कर बहुल करूरा जानकारी दी água da comunidade. Tra- गई है। क्षणका इसका अनुसाद अंतिये. या किसी सामजात से इस क्षी में वृद्धिये।

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MASSACHUSETTS WATER RESOURCES AUTHORITY AND YOUR LOCAL WATER DEPARTMENT

#### Where To Go For Further Information

| Massachusetts Water Resources Authority (MWRA)     | www.mwra.com                   | 617-242-5323 |
|--|--------------------------------|--------------|
| Massachusetts Dept. of Environmental Protection    | www.mass.gov/dep               | 617-292-5500 |
| Massachusetts Dept. of Public Health (DPH)         | www.mass.gov/dph               | 617-624-6000 |
| Department of Conservation and Recreation          | www.mass.gov/dcr/watersupply   | 617-626-1250 |
| US Centers for Disease Control & Prevention (CDC)  | www.cdc.gov                    | 800-232-4636 |
| List of State Certified Water Quality Testing Labs | www.mwra.com/testinglabs.html  | 617-242-5323 |
| Source Water Assessment and Protection Reports     | www.mwra.com/sourcewater.html  | 617-242-5323 |
| Information on Water Conservation                  | www.mwra.com/conservation.html | 617-242-SAVE |

#### **Public Meetings**

| MV/RA Board of Directors                 | www.mwra.com/boardofdirectors.html | 617-788-1117 |
|--|------------------------------------|--------------|
| MWRA Advisory Board                      | www.mwraadvisoryboard.com          | 617-788-2050 |
| Water Supply Citizens Advisory Committee | www.mwra.com/wscac.html            | 413-213-0454 |

# For A Larger Print Version, Call 617-242-5323.

This report is required under the Federal Safe Drinking Water Act. MWRA PWS ID# 6000000



#### **MWRA Board of Directors**

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Dear Customer.

The Massachusetts Water Resources Authority is pleased to share with you the results of our annual water quality testing. MWRA and your local water department take hundreds of thousands of water quality tests to ensure your water is safe. The results for 2017 are excellent and MWRA again met every federal and state drinking water standard.

Since the MWRA was created in 1984, we have invested over \$2 billion to rehabilitate and modernize the entire drinking water system. From state-of-the-art treatment, to covered storage tanks, to installing new redundant pipelines and replacing older pipes in the communities, we want to make sure the water that flows to your tap is of the highest quality. Investing in infrastructure improvements also plays a large part in the economic health of our region.

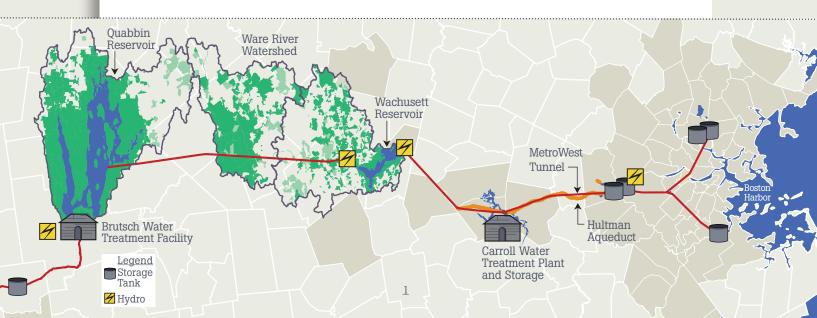
System-wide, MWRA has been below the lead action level for many years now, but there are still a number of lead service lines in our service area. Several of our member communities are taking advantage of our \$100 million zero interest loan program and others are getting ready to do so. Our laboratory staff processes samples from homes and school across the service area. We continue to partner with the Massachusetts Departments of Environmental Protection and Public Health to make every effort to reduce the risk of lead at the tap to protect the health of the children in our member communities. More information on lead can be found on pages 4 and 5 of this report.

This report contains important information about your water system and we hope you take a few moments to read through it. MWRA has great confidence in the water we deliver to your home and we want you to share that confidence. Please contact us if you have any questions or comments about your water quality or any of MWRA's programs.

Sincerely,

Frederick A. Laskey Executive Director

For more information on MWRA and its Board of Directors, visit www.mwra.com.



**Drink Local And Be Green!** Tap water is delivered straight to your home without trucking or plastic waste. Bottled water produces over 10,000 times the amount of greenhouse gases as tap water. More than half of our energy needs for water treatment and delivery are met with green power including hydroelectric generators and solar panels.



Your water comes from the Quabbin Reservoir, about 65 miles west of Boston, and the Wachusett Reservoir, about 35 miles west of Boston. Water from the Ware River can also add to the supply at times. These pristine reservoirs supply wholesale water to local water departments in 51 communities. The two reservoirs combined supplied about 200 million gallons a day of high quality water to consumers in 2017.

The Quabbin and Wachusett watersheds are naturally protected with over 85% of the watersheds covered in forest and wetlands. To ensure safety, the streams and reservoirs are tested often and patrolled daily by the Department of Conservation and Recreation (DCR).

Rain and snow falling on the watersheds - protected land around the reservoirs - turn into streams that flow to the reservoirs. This water comes in contact with soil, rock, plants, and other material as it follows its natural path to the reservoirs. While this process helps to clean the water, it can also dissolve and carry very small amounts of material into the reservoir. Minerals from soil and rock do not typically cause problems in the water. But, water can also transport contaminants from human and animal activity. These can include bacteria and pathogens - some of which can cause illness. The test data in this report show that these contaminants are not a problem in your reservoirs' watersheds.

The Department of Environmental Protection (DEP) has prepared a Source Water Assessment Program report for the Quabbin and Wachusett Reservoirs.

The DEP report commends DCR and MWRA on the existing source water protection plans, and states that our "watershed protection programs are very successful and greatly reduce the actual risk of contamination." MWRA follows the report recommendations to maintain the pristine watershed areas.

### **Investing In Your Water System**

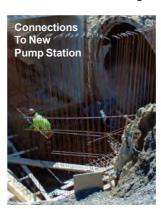
Now and for the foreseeable future, MWRA will continue to focus on ensuring redundancy for each water service area. That means providing a second means of getting water to an area if something happens to the primary pipeline – like a major water main break.

Progress has been steady and work is underway to the north in Stoneham, Reading and Woburn, and to the south in Boston and Dedham to provide redundancy for those areas. A new, emergency pump station in Marlborough will ensure we can get adequate water to the treatment plant in the event of a problem with the existing system.

MWRA is also beginning work to strengthen the major pipelines and tunnels serving large parts of the system. A project to repair and improve the 11-milelong Weston Aqueduct Supply Main No. 3 is currently in design. This work will take place in in Weston, Waltham, Belmont, Arlington and Medford, and must be completed before a new, major tunnel project to the north and south can begin.

#### On Going Pipeline Rehabilitation

MWRA continues to rehabilitate and replace older pipelines throughout the distribution system to improve both reliability and water quality. MWRA has also provided zero-interest loans to communities for local pipeline projects since 1998. In 2017, \$25.8 million was loaned to communities for 18 projects including the replacement of over 15.4 miles of older, unlined pipes with new cement-lined ductile iron water pipes or rehabilitation with cleaning and new cement lining.



#### Always Use Water Wisely

We know that conservation works. Customers in the MWRA service area have reduced their average daily demand from 340 million gallons per day in 1980 to less than 200 million gallons today. It is important that these conservation efforts continue – especially during dry periods.

#### WATER SAVING TIPS FOR YOUR HOME

#### **Indoors**

- Install low-flow aerators on your faucets. You'll save 1 to 5 gallons per minute.
- Fix that leaky faucet. Worn-out washers can waste hundreds of gallons per week.
- Replace your washing machine with a high-efficiency model. You'll use 30 to 50% less water.
- Fix that leaky toilet. You'll save 50 gallons a day or more.

#### Outdoors

- Water your lawn overnight or before 5:00 a.m. If you water at mid-day, it will evaporate.
- One inch of water a week is plenty. After heavy rains, you may not need to water for 10 to 14 days.
- Use mulch in your flower beds. Mulch will keep roots cool and moist, and reduce weeds.

More tips are available at MWRA.com.

Monitoring Water Quality In Real Time. Your water is monitored by a state-of-the-art system in real time – 24 hours a day, seven days a week – to make sure it is free of contaminants. This allows MWRA to respond to changes in water quality almost immediately.



#### Why Your Water Tastes Great - Water Treatment

Massachusetts Water Resources Authority has invested in state-of-the art treatment to make sure you water is clean, fresh, and tastes great. Part of the reason that the water tastes so good is MWRA's advanced treatment at the John J. Carroll Water Treatment Plant in Marlborough. Since 2005, your water has been treated with ozone - produced by pure oxygen. Ozone has ensured strong protection against microbes and viruses, improved water clarity, and makes the water taste better. In 2014, we also started adding ultraviolet (UV) disinfection, further improving the quality of water.

UV light is essentially a more potent form of the natural disinfection from sunlight, and ensures that any pathogens potentially in our reservoirs are rendered harmless.

In addition, fluoride is added to promote dental health, and the water chemistry is adjusted to reduce corrosion of home plumbing. Last, we add mono-chloramine, a mild and long-lasting disinfectant combining chlorine and ammonia to protect the water as it travels through miles of pipelines to your home.

#### Testing Your Water – Every Step of the Way

Test results show few contaminants are found in the reservoir water. The few that are found are in very small amounts, well below EPA's standards.

Turbidity (or cloudiness of the water) is one measure of overall water quality. All water must be below 5 NTU (Nephelometric Turbidity Units), and water can only be above 1 NTU if it does not interfere with effective disinfection. In 2017, turbidity was always below both the 5 and 1 NTU standards, with the highest level at 0.92 NTU. Typical levels at the Wachusett Reservoir are 0.35 NTU.

MWRA also tests reservoir water for pathogens such as fecal coliform, bacteria, and the parasites *Cryptosporidium* and *Giardia*. They can enter the water from animal or human waste. All test results were well within state and federal testing and treatment standards. For more information, please visit www.mwra.com/ucmr/2017.html.

#### Test Results – After Treatment

EPA and state regulations require many water quality tests after treatment to check the water you are drinking. MWRA conducts hundreds of thousands of tests per year on over 120 contaminants (a complete list is available on www.mwra.com). Details about 2017 test results are in the table below. The bottom line is the water quality is excellent.



Facts About Sodium

Sodium in water contributes only a small fraction of a person's overall sodium intake (less than 5%). MWRA tests for sodium monthly and the highest level found was 38.8 mg/L (about 8 mg per 8 oz. glass). This would be considered VERY **LOW SODIUM** by the Food and Drug Administration.

Ultraviolet (UV) Lamp

#### TEST RESULTS AFTER TREATMENT

| COMPOUND              | UNITS | (MCL) HIGHEST<br>LEVEL<br>ALLOWED | (WE FOUND) DETECTED LEVEL-AVERAGE | RANGE OF<br>DETECTIONS | (MCLG)<br>IDEAL<br>GOAL | VIOLATION | HOW IT GETS IN THE WATER            |
|-----------------------|-------|-----------------------------------|-----------------------------------|------------------------|-------------------------|-----------|-------------------------------------|
| Barium                | ppm   | 2                                 | 0.009                             | 0.007-0.01             | 2                       | No        | Common mineral in nature            |
| Mono-Chloramine       | ppm   | 4-MRDL                            | 2.14                              | 0-3.85                 | 4-MRDLG                 | No        | Water disinfectant                  |
| Fluoride              | ppm   | 4                                 | 0.70                              | 0.31-0.78              | 4                       | No        | Additive for dental health          |
| Nitrate <sup>^</sup>  | ppm   | 10                                | 0.05                              | 0.04-0.05              | 10                      | No        | Atmospheric deposition              |
| Nitrite^              | ppm   | 1                                 | 0.006                             | ND-0.006               | 1                       | No        | Byproduct of water disinfection     |
| Total Trihalomethanes | ppb   | 80                                | 15                                | 4.2-25.2               | ns                      | No        | Byproduct of water disinfection     |
| Haloacetic Acids-5    | ppb   | 60                                | 12.8                              | 1.5-24                 | ns                      | No        | Byproduct of water disinfection     |
| Total Coliform        | %     | 5%                                | 0.8% (Aug)                        | ND-0.8%                | 0                       | No        | Naturally present in environment    |
| Combined Radium*      | pCi/L | 5                                 | 1.76                              | ND-1.76                | 0                       | No        | Erosion of natural mineral deposits |

KEY: MCL=Maximum Contaminant Level. The highest level of a contaminant allowed in water. MCLs are set as close to the MCLGs as feasible using the best available technology. MCLG=Maximum Contaminant Level Goal. The level of contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety. MRDL=Maximum Residual Disinfectant Level. The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants. MRDLG=Maximum Residual Disinfectant Level Goal. The level of a drinking water disinfectant below which there is no known or expected health risk. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contamination. ppm=parts per million ppb=parts per billion ns=no standard ND=non detect ^=As required by DEP, the maximum result is reported for nitrate and nitrite, not the average. \*Result from 2014

What You Need To Know About Lead In Tap Water. MWRA water is lead-free when it leaves the reservoirs. MWRA and local pipes that carry the water to your community are made mostly of iron and steel and do not add lead to the water.

#### Did You Know?

Most cases of lead poisoning are from contact with peeling lead paint and paint dust. But drinking water exposed to lead can increase a person's total lead exposure. This is particularly a concern for small children and pregnant women. However, lead can get into tap water through pipes in your home, your service line if it is made of lead, lead solder used in plumbing, and some brass fixtures. Corrosion or wearing away of lead-based materials can add lead to tap water, especially if water sits for a long time in the

In 1996, MWRA began adding sodium carbonate and carbon dioxide to adjust the water's pH and buffering capacity. This change has made the water less corrosive, thereby reducing the leaching of lead into drinking water. Lead levels found in sample tests of tap water have dropped by about 90 percent since this treatment change.

#### **SEPTEMBER 2017 LEAD & COPPER RESULTS**

|               | Range   | 90%<br>Value | (Target)<br>Action<br>Level | (Ideal<br>Goal)<br>MCLG | #Homes<br>Above AL/<br>#Homes<br>Tested |
|---------------|---------|--------------|-----------------------------|-------------------------|---|
| Lead<br>(ppb) | 0-102   | 8.6          | 15                          | 0                       | 18/456                                  |
| Copper (ppm)  | 0-0.375 | 0.103        | 1.3                         | 1.3                     | 0/456                                   |

**KEY: AL**=Action Level-The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow. Definition of **MCLG** available on page 3.

#### MWRA Meets Lead Standards In 2017

Under EPA rules, each year MWRA and your local water department must test tap water in a sample of homes that are likely to have high lead levels. These are usually homes with lead service lines or lead solder. The EPA rule requires that 9 out of 10, or 90%, of the sampled homes must have lead levels below the Action Level of 15 parts per billion (ppb).

All 22 sampling rounds over the past thirteen years have been below the EPA standard. Of the 2,300 samples taken in the last 5 years, 98% were below the 15 ppb level. Results for the 456 samples taken in September 2017 are shown in the table. 9 out of 10 houses were below 8.6 ppb, which is below the Action Level of 15 ppb. Four communities: Medford, Melrose, Quincy and Winthrop were individually above the Action Level for lead. Your community letter on page 7 will provide you with local results and more information.

# 90% LEAD LEVELS IN MWRA SYSTEM OF FULLY SERVED COMMUNITIES



#### WHAT CAN I DO TO REDUCE MY EXPOSURE TO LEAD IN DRINKING WATER? .....



Let the water run before using: fresh water is better than stale! To save water, fill a pitcher with fresh water and place in the refrigerator for future use.

Any time water has gone unused for more than 6 hours, run each faucet used for drinking or cooking until after the water becomes cold.

Never use hot water from the faucet for drinking or cooking, especially when making baby formula or other food for infants.

Check your plumbing fixtures to see if they are lead-free. Read the labels closely.

Remove loose lead solder and debris. Every few months remove the aerator from each faucet in your home and flush the pipes for 3-5 minutes.

Be careful of places you may find lead in or near your home. Paint, soil, dust and some pottery may contain lead.

Call the Department of Public Health at 800-532-9571 or EPA at 800-424-LEAD for health

information.

MWRA Wins "Systems Taking Action to Reduce Lead" Award. MA DEP has recognized the effort that the MWRA has demonstrated to educate and work with the schools in all MWRA communities. By providing free testing of schools, MWRA is helping to ensure that children are not exposed to the dangers of lead.





#### What Is A Lead Service Line? What Is The Concern?

A service line is the pipe that connects your house to the water main in the street. Some service lines that run from older homes (constructed before 1940) are made from lead. Many of these older service lines have been replaced, but some remain. These service lines are the main source of lead to tap water in homes that have them. Therefore, removing lead service lines is a priority to reduce the potential for lead exposure, particularly if a pregnant woman or child lives at your home.

#### How Do I Replace My Lead Service Line?

If you have a lead service line, you should consider replacing it. Many communities have programs to help with the replacement cost. Removing the whole lead service line is important. It is the only way to ensure that your service line will not be adding lead to your water. Partial replacements - which leave some lead behind - do not lower lead levels, and in many cases, can actually increase lead levels.

#### MWRA Program To Replace Lead Service Lines

To help communities in removing lead service lines, MWRA and its Advisory Board approved a program to make available \$100 million in zero-interest loans to its member communities to fully replace lead service lines. Each community can develop its own program, tailored to their local circumstances. Several communities have already moved forward with programs. To find out more, please read your community letter or contact your local water department.

# How Do I Get My Homes's Tap Water Tested For Lead?

There is a list of labs and sampling instructions available on the lead testing page at www.mwra.com or you can call MWRA at 617-242-5323. Also, some communities have testing available for residents. Please contact your local water department for more information.



You can identify a lead service line by carefully scratching it with a key.





 Have it replaced with a new copper service line.

For more information on lead service lines go to mwra.com.

#### Important Information From EPA About Lead

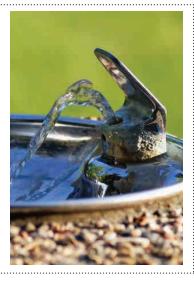
If present, elevated levels of lead can cause serious health problems, especially for unborn babies and young children.

Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. MWRA is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components.

If your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap water for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at 1-800-426-4791 or www.epa.gov/safewater/lead.

#### **LEAD TESTING IN SCHOOLS**

Starting in 2016, MWRA in coordination with DEP, provided no-cost lab analysis and technical assistance for schools and day care centers across all of MWRA's water communities. Almost all MWRA communities have already participated in the program, and sampling is still ongoing. Nearly 17,000 samples from 313 schools across 35 communities were received, and over 29,000 tests were completed. Results are available on the DEP website - www.mass.gov/dep (search for lead in schools). Some results also may be available through your local community website, DPW, or school department.



**MWRA Takes Customer Concerns Seriously.** Every call is investigated to ensure that there are no problems with the water supply. Most complaints are related to discolored water, which is usually related to local construction or hydrant use. If you have a question or concern, please call your local water department or MWRA at 617-242-5323.



undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the EPA's Safe Drinking Water Hotline (1-800-426-4791).

#### Contaminants In Bottled Water And Tap Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (1-800-426-4791) or MWRA. In order to ensure that tap water is safe to drink, Massachusetts DEP and EPA prescribe regulations which limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) and the Massachusetts Department of Public Health regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Research For New Regulations

MWRA has been working with EPA and other researchers to define new national drinking water standards by testing for unregulated contaminants. To read more about these regulations, and to see a listing of what was found in MWRA water, please visit www.mwra.com/UCMR/2017.htm.



Cross Connections Information

Massachusetts
DEP recommends
the installation of
backflow prevention
devices for inside
and outside hose
connections to help
protect the water in
your home as well
as the drinking
water system in
your town.

For more information on cross connections, please call 617-242-5323 or visit mwra.com/crosscon.

<u>Tests In Community Pipes</u> MWRA and local water

departments test 300 to 500 water samples each week for total coliform bacteria. Total coliform bacteria can come from the intestines of warm-blooded animals, or can be found in soil, plants, or other places. Most of the time, they are not harmful. However, their presence could signal that harmful bacteria from fecal waste may be there as well. If total coliform is detected in more than 5% of samples in a month, the water system is required to investigate the possible source and fix any identified problems. If a water sample does test positive, we run more specific tests for E.coli, which is a bacteria found in human and animal fecal waste and may cause illness. If your community found any total coliform or E.coli, it will be listed within the community letter on page 7.

### <u>Drinking Water And People With Weakened</u> Immune Systems

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have

WATERSHED PROTECTION keeps the water supply clean and safe while providing open space. All of the trees and protected land in the Quabbin, Wachusett and Ware River watersheds act as extra layers of protection from possible contamination. The protected land acts as a natural filter, and is one of the reasons MWRA water is often rated as among the best in the country. Since 1985, almost \$150 million has been invested in land protection.





## CITY OF EVERETT

Public Water Supply # 3093000

CITY SERVICES FACILITY
WATER/SEWER DEPARTMENT
19 Norman Street
Everett. Massachusetts 02149

Dear Water Customer,

The City of Everett in partnership with the Massachusetts Water Resources Authority (MWRA) would like to present to you the 2017 annual water quality report.

#### Water Consumption:

The City of Everett purchases all of its water directly from the MWRA. The average daily flow of water was 3.78 million gallons per day. The single highest daily flow for 2017 was on October 4 in the amount of 5.43 million gallons. The maximum flow week occurred from Sunday, October 1, 2017 to Saturday, October 7, 2017 in the amount of 29.88 million gallons.

Everett's distribution system is comprised of approximately seventy miles of water mains ranging from two-inches to twenty four-inches in diameter, with seven hundred and twenty five hydrants. There are approximately one thousand gate valves that allow isolated portions of the system to be shut down for repairs and maintenance. The system delivers water to homes, businesses and other facilities for drinking and fire protection.

#### **Lead and Copper Results:**

The Everett Water Department tests for lead and copper once a year in 15 homes. In 2017, Everett was well below Lead Action Level of 15 parts per billion in all 15 homes, with a 90<sup>th</sup> percentile result of 12.3 ppb and the copper result was 63.5 ppb which is well below the Action Level of 1300 ppb in the September sampling round.

Some homes built before the 1950s may still have a lead service line connecting the house to the water main. To find out if you have a lead service line and how to get it replaced, please contact the phone numbers listed below.

#### **Total Coliform Tests in Community Pipes:**

To assure water quality and regulatory compliance, Everett and the MWRA collect 13 water samples each week and test for total coliform bacteria. The EPA requires that no more than 5% of the samples in a month may be positive for total coliform. The highest result in Everett was 1.8% in October, well below the EPA requirements.

#### Maintenance:

The Water Dept. continued its annual hydrant flushing program last April and September to remove sediments in the water mains and to check the physical condition of the hydrants. The valve exercising program was also continued. The Water Dept. conducted a city wide leak detection survey, replaced 25 hydrants, 18 water service lines and repaired 58 water leaks.

#### **Cross Connection Program:**

The City also has a cross connection program in which backflow devices are tested twice a year to prevent contamination to the City's public drinking water.

Please call the Water Department with any questions pertaining to your water.

Caitlin Sheehan 617-394-2327 Tameka Walsh 617-394-2325

The Department of Public Works Commission meets every second Thursday of the month in City Hall at 6:00pm

Ernest Lariviere Water Superintendent